

FACILITATE CONTINUOUS IMPROVEMENT



BUSINESS CHALLENGE

This programme describes the performance outcomes, skills and knowledge required to lead and manage continuous improvement systems and processes. Particular emphasis is on the development of systems and the analysis of information to monitor and adjust performance strategies, and to manage opportunities for further improvements.



TARGET AUDIENCE

This programme applies to managers who take an active role in managing the continuous improvement process in order to achieve the organisation's objectives. Particularly where managers are closely associated with the creation and delivery of products and services, they play an important part in influencing the ongoing development and betterment of the organisation.



LEARNING OUTCOMES

On successful completion of this programme, it is expected you will have the tools to be able to;

- Lead continuous improvement systems and processes
- Monitor and adjust performance strategies
- Manage opportunities for further improvement



PROGRAMME STRUCTURE

This programme is highly practical and encourages participation through discussion, case study analysis and application. Course case studies could be switched to actual strategy/change situations as a workshop.



DURATION

Duration: 1 day

Professional Development Framework: - Capable Organisation
- Capable Leader

Further Development: - Think on Your Feet®
- Four Quadrant Leadership
- Strategic Management
- NZIM Managerial Excellence
- Change Management



LOOKING FOR A QUALIFICATION?

Facilitate Continuous Improvement can be completed as a one-day stand-alone workshop or as part of the NZIM Diploma in Frontline Management programme graduating with the NZIM Diploma in Management (Advanced). For more information please refer to NZIM Qualifications.



IN-COMPANY OPTION

NZIM will partner with you to deliver a customised programme for your organisation. NZIM partner with some of New Zealand's leading organisations, to deliver high quality learning programmes, designed to meet specific organisational needs.