

# MANAGE PEOPLE PERFORMANCE



## BUSINESS CHALLENGE

This programme describes the performance outcomes, skills and knowledge required to manage the performance of staff who report to them directly.



## TARGET AUDIENCE

This programme applies to managers and team leaders who manage people.



## LEARNING OUTCOMES

On successful completion of this programme, it is expected you will have the tools to be able to;

- Allocate work
- Assess performance
- Provide feedback
- Manage follow up



## PROGRAMME STRUCTURE

This programme is highly practical and encourages participation through discussion, case study analysis and application. Course case studies could be switched to actual strategy/change situations as a workshop.



## DURATION

Duration: 1 day

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Professional Development Framework: - Capable Manager  
- Frontline Management

Further Development: - Train the Trainer  
- Facilitation Skills  
- Workplace Assessment  
- Needs Analysis and Programme Design  
- NZIM Diploma in Frontline Management



## LOOKING FOR A QUALIFICATION?

Manage People Performance can be completed as a one-day stand-alone workshop or as part of the NZIM Diploma in Frontline Management programme graduating with the NZIM Diploma in Management (Advanced). For more information please refer to NZIM Qualifications.



## IN-COMPANY OPTION

NZIM will partner with you to deliver a customised programme for your organisation. NZIM partner with some of New Zealand's leading organisations, to deliver high quality learning programmes, designed to meet specific organisational needs.